

Madan Raj Kharel

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Summary

Aspiring Java Backend Developer with hands-on experience in Spring Boot and MySQL, and a portfolio of four self-built projects. I bring a solid grasp of backend architecture, API development, and problem-solving. Eager to join a forward-thinking team where I can contribute, learn, and grow into a skilled backend engineer.

Internship Experience

PDS Server Network | Tandi, Ratnanagar Customer Support L1 | 03/2024 - 06/2024

- Developed and maintained customer service support systems to streamline customer interactions and increase customer satisfaction
- Created a customer knowledge base that improved customer self-service capabilities and reduced customer support inquiries
- Trigger network/system incidents based on support ticket/calls.
- Troubleshoot and configure network devices

Skills

Microsoft Office, Network, Photoshop, Programming, Figma

Education

Sapthagandaki Multiple Campus | Bharatpur, Chitwan Bachelor of Information Management | 12/2024

Valmiki Shiksha Sadan | Bharatpur, Chitwan +2 NEB | 05/2019

Extracurricular Activity

- **Class Representative:** Acted as a liaison between faculty and students, addressing concerns and ensuring smooth communication within the class.
- **Leadership in Industrial and Educational Visits/Tours:** Led one industrial visit and two to three educational tours, coordinating with teachers and external organizations to provide valuable learning experiences for participants.
- **Active Member of SCOM Sapthagandakis Club of Management:** Contributed to organizing and hosting various events and programs, promoting teamwork, leadership, and management skills among peers.
- **Peer Learning:** Actively participated in peer learning sessions, helping fellow students grasp complex concepts and fostering a collaborative learning environment.

Projects

- **Newa Cottage Menu and Billing Management**
Technologies: HTML, JavaScript, Bootstrap, PHP
A simple web application with separate user and admin interfaces. Core features include menu CRUD operations and invoice generation for restaurant billing.
- **DisconnectISP ISP Management System**
Technologies: HTML, JavaScript, Bootstrap, PHP
Developed during my internship as a side project, this project manages ISP-related functionalities including ticketing, packages, IPTV, promotions and banners, blogging, and new user lead management.
- **Bench Duo – Study Notes Web App**
Technologies: Java, Spring Boot, MySQL
A complete backend solution designed to help students find study notes and materials based on semester and subjects.

- **Recap – Online Meeting AI Bot** (*Ongoing*)

Technologies: Java, Selenium, FFmpeg, AssemblyAI

An AI-powered automation tool to capture, transcribe, and summarize online meetings. The bot uses automation and AI models to generate meaningful summaries and transcripts from meeting recordings.

Socials

- [GitHub](#)
- [Linked In](#)